

LOA-6 Higher Certificate in Hotel & Accommodation Services \$3200.00 (131.5 hrs)							
MODULE ID	HAS-SNM-2003-1.1	HAS-CEX-2001-1.1	HAS-CEX-2002-1.1	HAS-FOS-2002-1.1	HAS-REM-2001-1.1	HAS-HKO-1004-1.1	Higher Cert Total
MODULES	Apply Upselling and Suggestive Selling Techniques	Handle Guests/Customers' Concerns and Feedback	Promote Tourism	Provide Front Office Services	Provide Reservation Services	Service Guestrooms/ Serviced Apartments	
No of Days	3	3	4	5	4	4	23
Training Hours	15	16	16	18.75	22.5	16	104.25
Practicum	0	2 hrs e-learning	4	8	0	4	16
Assessment Hours	1	1	1	1.25	1.5	1.5	7.25
TOTAL	16	19	21	28	24	21.5	129.5
LOA-6 COURSE FEE	\$ 408.00	\$ 536.00	\$ 500.00	\$ 656.00	\$ 580.00	\$ 520.00	\$ 3,200.00
SSG BLOCK GRANT 90%	\$ 367.20	\$ 482.40	\$ 450.00	\$ 590.40	\$ 522.00	\$ 468.00	\$ 2,880.00
Trainee's Fee Portion (10%)	\$ 40.80	\$ 53.60	\$ 50.00	\$ 65.60	\$ 58.00	\$ 52.00	\$ 320.00
7% GST	\$ 2.86	\$ 3.75	\$ 3.50	\$ 4.59	\$ 4.06	\$ 3.64	\$ 22.40
Trainee To Pay	\$ 43.66	\$ 57.35	\$ 53.50	\$ 70.19	\$ 62.06	\$ 55.64	\$ 342.40